MEBIN GEORGE

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Education

Seneca Polytechnic | Computer Programming – Software Development | GPA: 3.9   **December 2023 – Aug 2025**

Experience

City of Toronto | Customer Service Representative   **June 2024 – Present**

- Resolved technical and account-related issues by troubleshooting system errors and assisting users, enhancing client satisfaction.
- Leveraged strong communication and problem-solving skills to enhance client satisfaction.
- Processed bookings of activities, memberships, and transfers of activities.
- Managed customer accounts by creating, updating and troubleshooting issues.
- Resolved many customer complaints and provided resolutions in a fast-paced manner.

Seneca Polytechnic | Finalist 2024 Seneca Housing Hackathon   **Feb 2024 – April 2024**

- Developed 'Reno Market', an AI-powered renovation app that helps estimate costs and connect with contractors.
- Integrated AI-driven image recognition for renovation suggestions based on uploaded house images.
- Estimated renovation costs and facilitated connections between contractors and clients.
- Features project planning for contractors and users to map the whole process.
- Used Jira to manage workload and divide work amongst colleagues.
- Used Git for version control and worked on features separately to enforce efficient time management.
- Implemented use of MongoDB to store customer and contractor information to enforce personalized support.
- Developed backend functionality using express, node.js, typescript, bcrypt, MongoDB and express-session.

Highlights

- Solved 50+ leet code problems online to gain experience with efficient data structures and algorithms.
- Participated in multiple hackathons and got to finalist at the 2024 Seneca Housing Hackathon.

Projects

Hoodlies | JavaScript, Node.js, MongoDB, Express.js, Bcrypt.js, Express-session, Mailgun.js, Stripe **March 2025** A merchandise website selling affordable custom/designer hoodies and pre-designed hoodies.

- Implemented a recommendation engine to personalize hoodie designs based on user preferences.
- User sign-up and login feature available to get personalized offers and discounts.
- Used Mailgun to process email activity between the customers and the website.
- Managed payments and transactions using Stripe and recorded it using MongoDB.

Portfolio | JavaScript, Node.js, HTML5, CSS, Bootstrap **January 2024** A portfolio created by node to visualize all the achievements and projects created by myself.

- Enhanced UX with interactive JavaScript animations and responsive design.

Github: github.com/mintGeorge.

Skills

Languages: C++, C, Python, JavaScript, TypeScript, SQL   **Databases**: MySQL, MongoDB, PostgreSQL, MS SQL Server

Tools: Git, GitHub, Jira, Unix/Linux, Jest, Cypress, Docker   **Concepts**: TDD, CI/CD, OOP, Agile, Design Patterns, Scrum

Web: React, HTML5, CSS3, Bootstrap, Tailwind CSS, Node.js   **Frameworks**: Express.js, Next.js, Django, Flask, Qt, AdonisJS

AWS: EC2, S3, DynamoDB, Cognito, ECR, Lambda, KMS   **Microsoft Azure**: Automated ML, Open AI, Cosmos DB

GCP: Cloud Build, Cloud Run, Cloud Run Jobs, Cloud Functions, Cloud SQL, VPC network, Pub/Sub events